



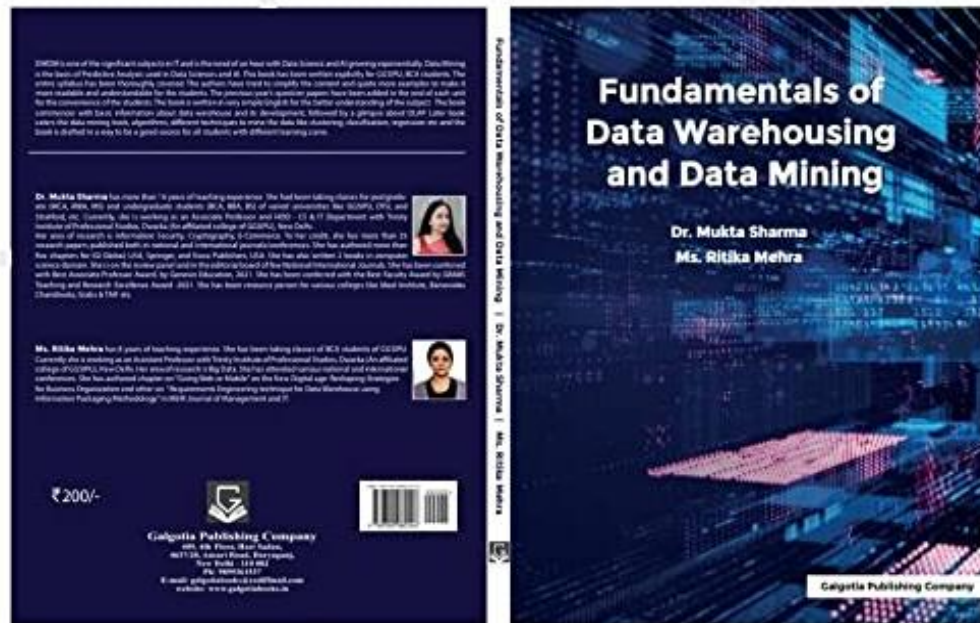
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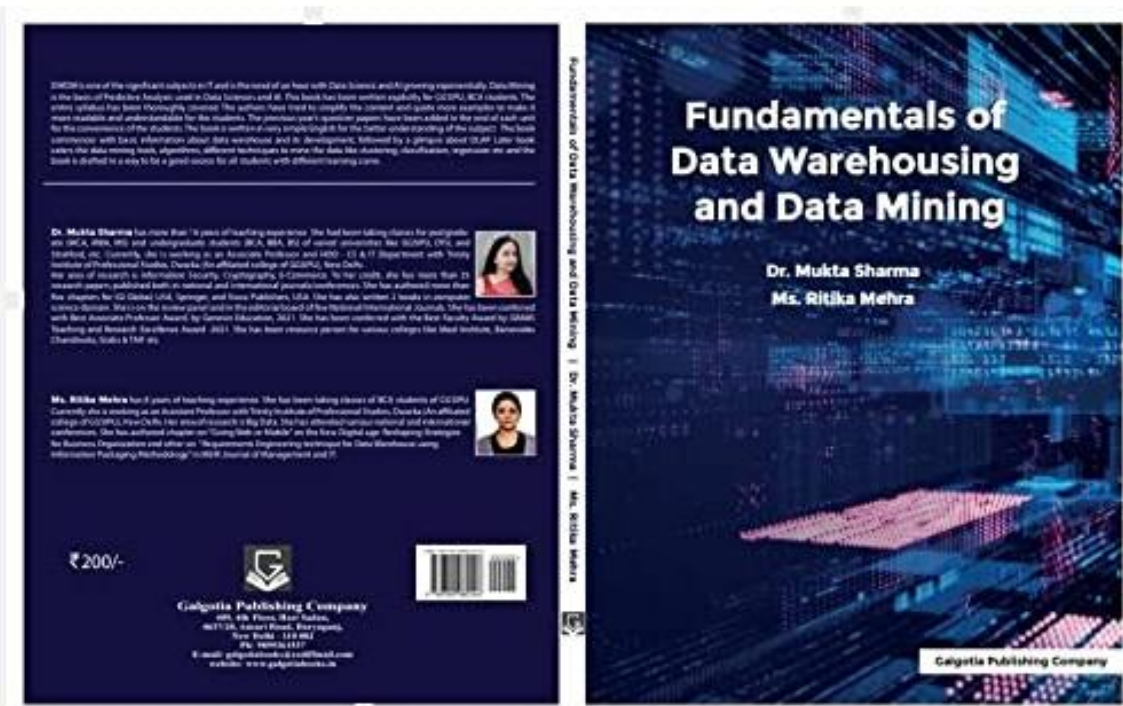
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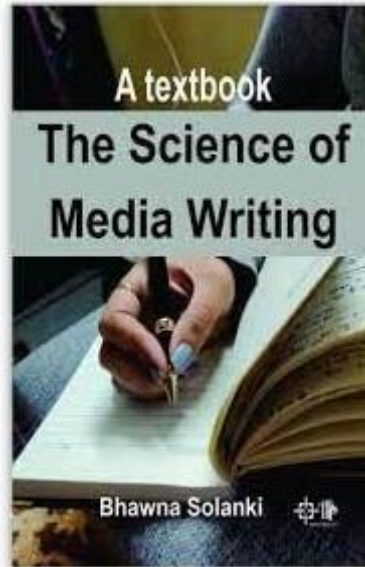




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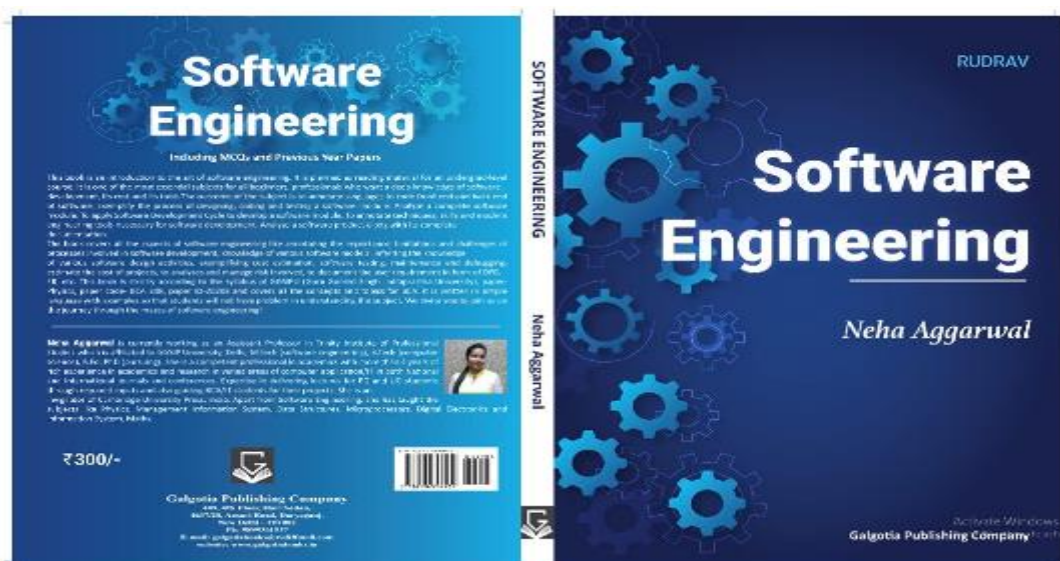
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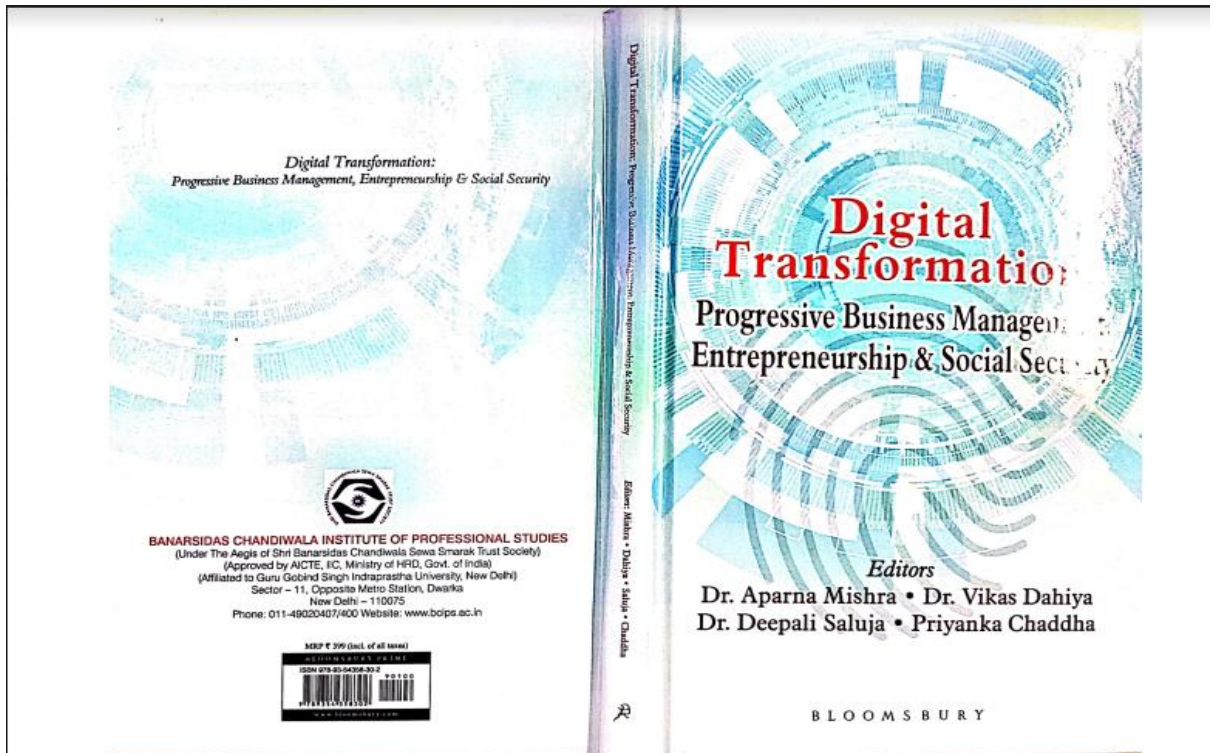




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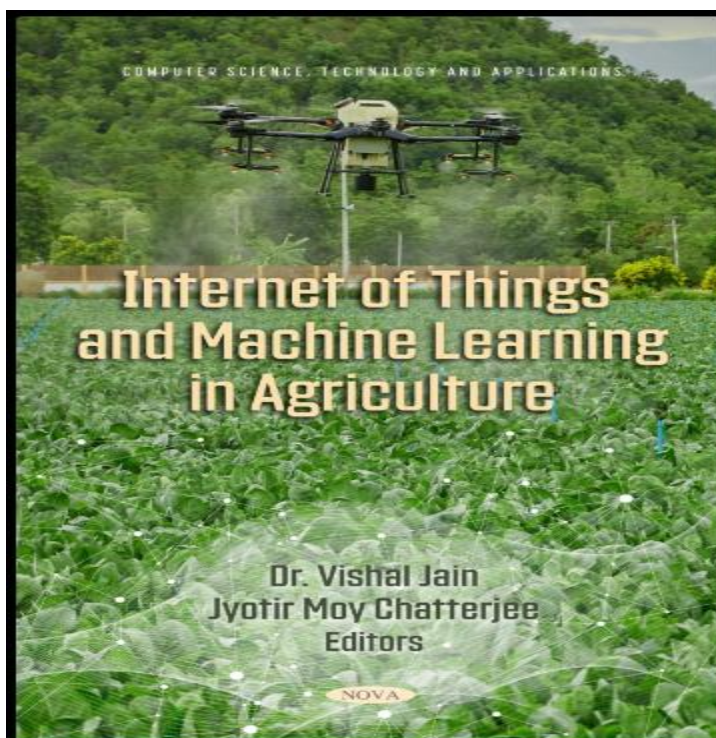
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9. Dr. Mukta Sharma

Artificial Intelligence and IoT for Smart City





7

Artificial Intelligence and IoT for Smart Cities

Mukta Sharma

Associate Professor, HOD, Department of CS & IT, TIPS, India
Email: m.mukta19@gmail.com

Abstract

The benefits and enchantment of living in the 21st century are numerous. There are multiple technological pillars involved in building sustainable smart cities. This chapter will shed light on artificial intelligence (AI) and the Internet of Things (IoT) primarily. This offers new opportunities for collaboration in areas such as transportation, healthcare, industry, and the creation of digital infrastructure. Visualizing that now, no one gets stuck in the traffic congestion, while going to the office or for shopping. Every day, your doctor gets complete details about your daily sleep, heart rate, pulse rate, daily footsteps, calories burned, intake of calories, etc. Envision that seating in a different part of the world or just after leaving from your office and before reaching home, you want to make the room temperature apt for which you want to switch on your air conditioner/thermostat. Similarly, controlling all the appliances of the house is at your fingertips. AI and the Internet of Things (IoT) are two technologies that have the potential to transform cities into sustainable smart cities. This proposes new opportunities for collaboration in the areas of transportation, healthcare, industry, and the development of digital infrastructure.

The chapter will commence with a brief introduction about artificial intelligence, AI history, benefits of AI, limitations or challenges of AI, future scope, and solutions proposed by AI. The chapter will also highlight IoT, how IoT has actually made life easier and the devices to stay connected, and other advantages and challenges of AI. In this chapter, the author will discuss smart cities and various sectors like traffic management, agriculture, healthcare, etc., which have helped the cities get converted into smart cities.

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156 Artificial Intelligence and IoT for Smart Cities

7.1 Introduction

AI and IoT are two of the most disruptive technologies today, hastening the pace of business innovation. In this chapter, we will look at how the combination of these technologies can help not only with the development of new business models but also with the development of smart cities.

7.2 Artificial Intelligence

"It is the machine's ability to imitate human behavior." [28, 29]

The most basic definition of Artificial Intelligence would be "the intelligence demonstrated by machines" (Wikipedia, 2020). Machine intelligence is referred to as AI. Intelligent machines can improve performance and capabilities by predicting and analyzing [27]. It mimics human cognitive functions, such as problem-solving and learning. The application of artificial intelligence is expanding, and the number of jobs done by machines has almost doubled in recent years. Consider artificial intelligence to be an attempt to replicate or simulate human intelligence in a machine for better understanding. This enables them to complete tasks and make informed decisions based on the instructions and experience they have received. Artificial intelligence is a broad field of computing. It entails the process of creating smart machines and putting them to use in a variety of practical applications. Leading textbooks in this field define it more precisely as automatic thinking, humanization, and/or rational acting [34]. In general, the field of artificial intelligence seeks to advance science and intelligent engineering, with the aim of creating machines with human characteristics. This includes creating machines with a wide range of inspiring human abilities, such as communication, perception, planning, reasoning, the representation of knowledge, the ability to move and manipulate objects, and the ability to learn. AI uses tools and techniques from a variety of disciplines to solve problems, including probability, mathematics and statistics, philosophy, psychology, symbolic computing, linguistics, search and optimization, game theory, etc. [14, 17].

7.3 Artificial Intelligence History

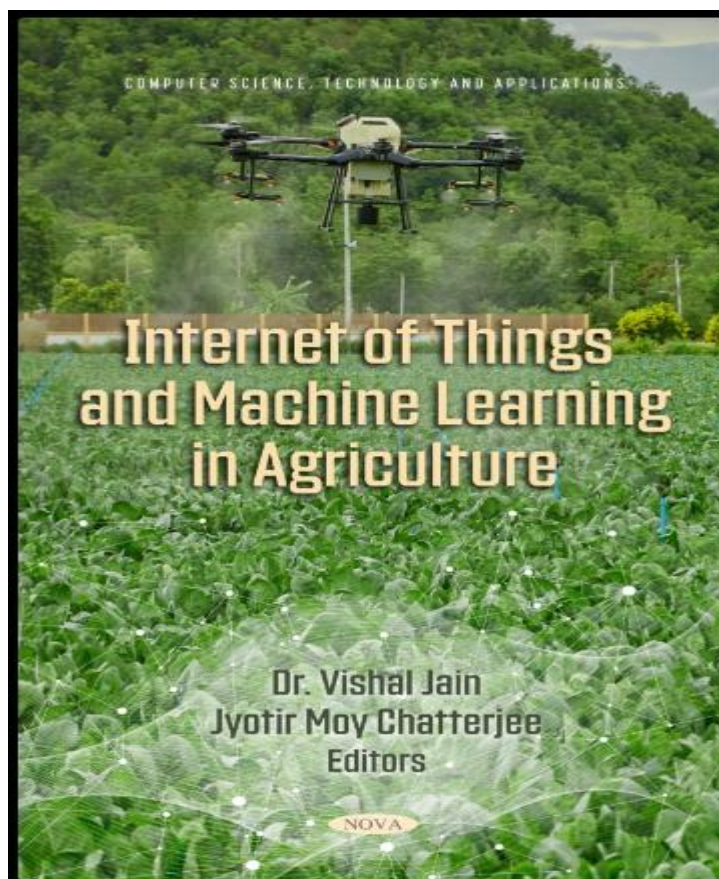
Artificial intelligence (AI) is an old stream, approximately 50+ years old, collection of science, technology, and theories (including statistics, mathematical logic, computer science, probability, and computational neurobiology) designed to imitate human cognitive abilities. Its development began in the middle of World War II and was inseparable from computing, enhancing

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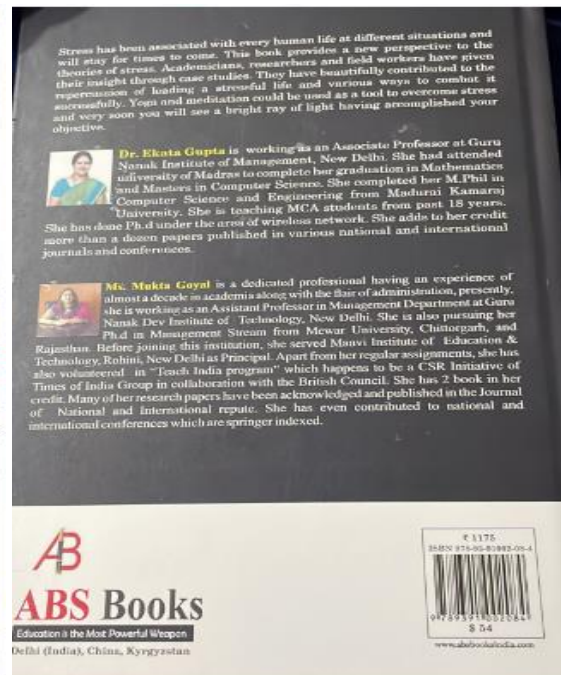
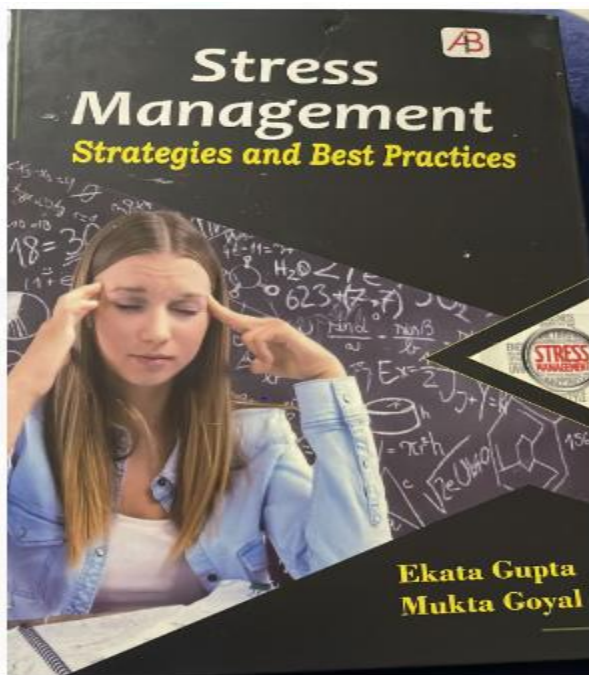


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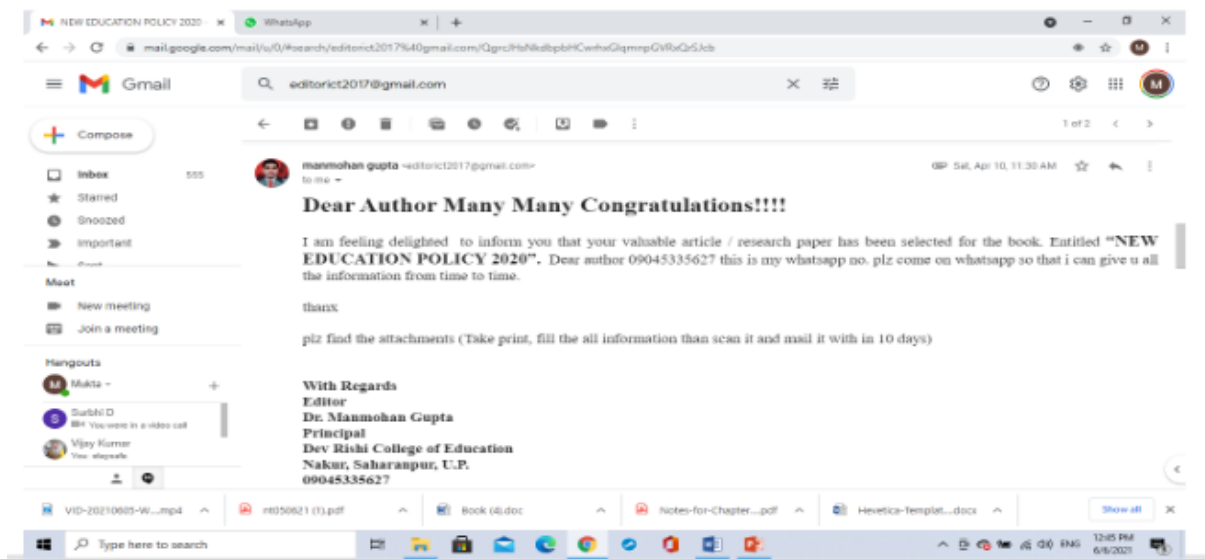


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Study of E-Commerce and Impact of Machine Learning in E-Commerce

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Study of E-Commerce and Impact of Machine Learning in E-Commerce

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Abstract

Technological advancement is evident especially after the internet has come into the market; it has revolutionized the way we do business. Electronic commerce has been largely benefitted by the technology. The chapter commenced with the introduction to commerce, a brief comparison between the business and commerce. Later the chapter will shed light on electronic commerce, its types, advantages, and drawbacks of e-commerce, followed by a few revenue-generation models. In this chapter, the authors will discuss the technological impact on e-commerce in supply chain management, value chain, customer relationship management, and many such propositions. The authors will also explore machine learning and the role of artificial intelligence in e-commerce. Later a few use cases/some live cases will be discussed at length for better clarity.

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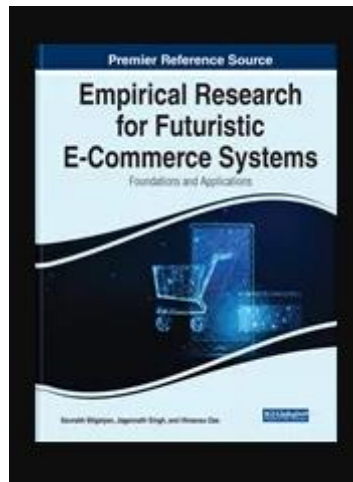
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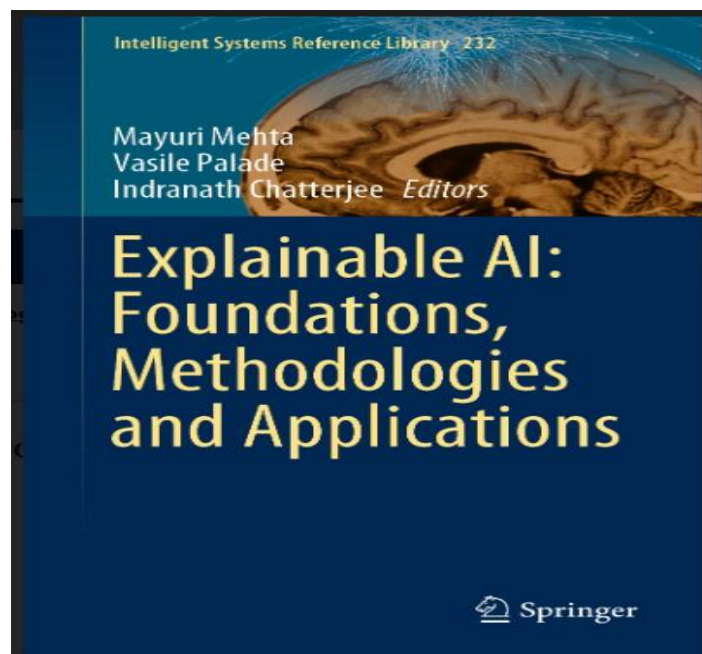
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Abstract

The continuous development of technology has saved countless lives and improved the quality of living. Artificial Intelligence is reshaping the healthcare industry from hospital care to clinical research, drug development, to insurance, and has been able to reduce costs and improve patient outcomes. Most AI system works as a black box with little or no explanation

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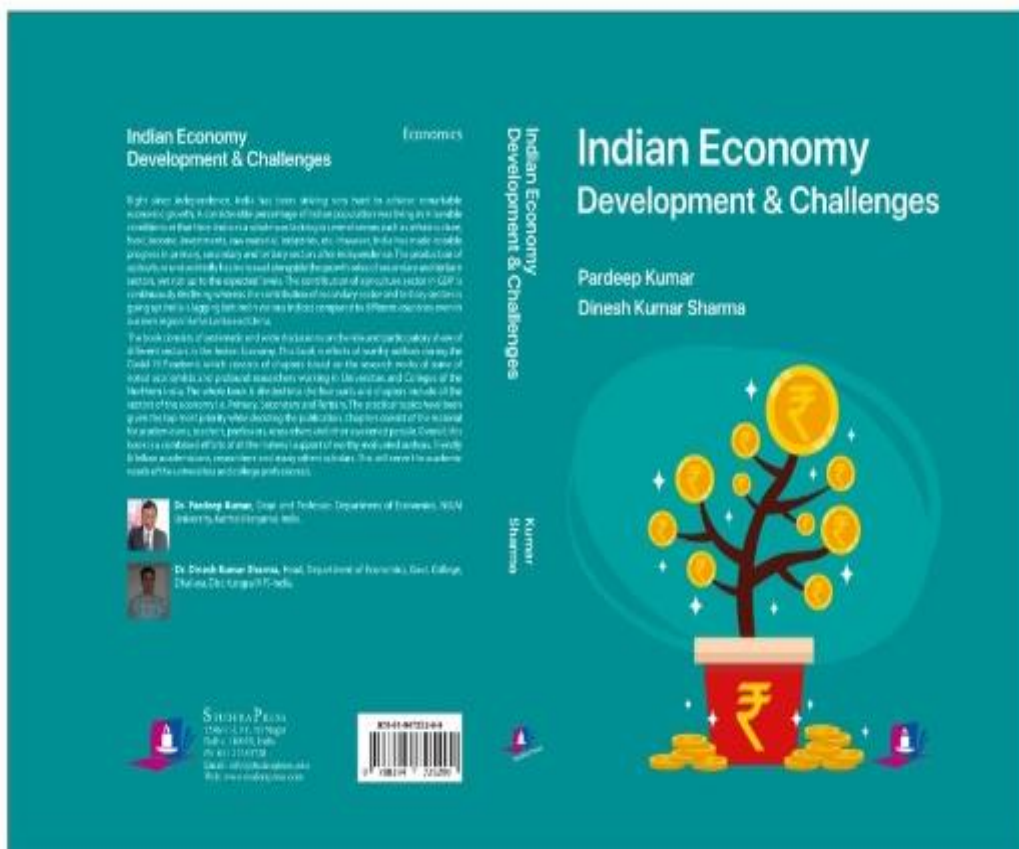
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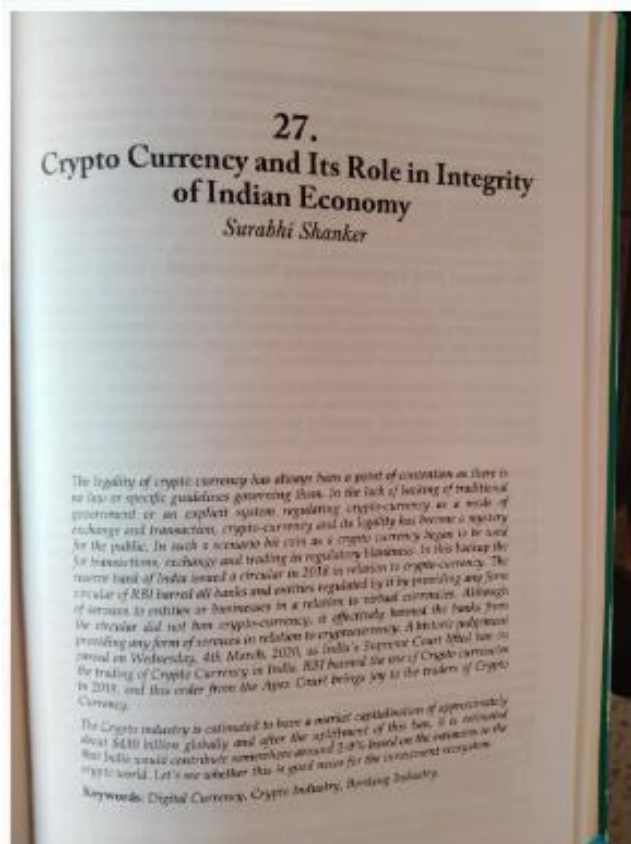
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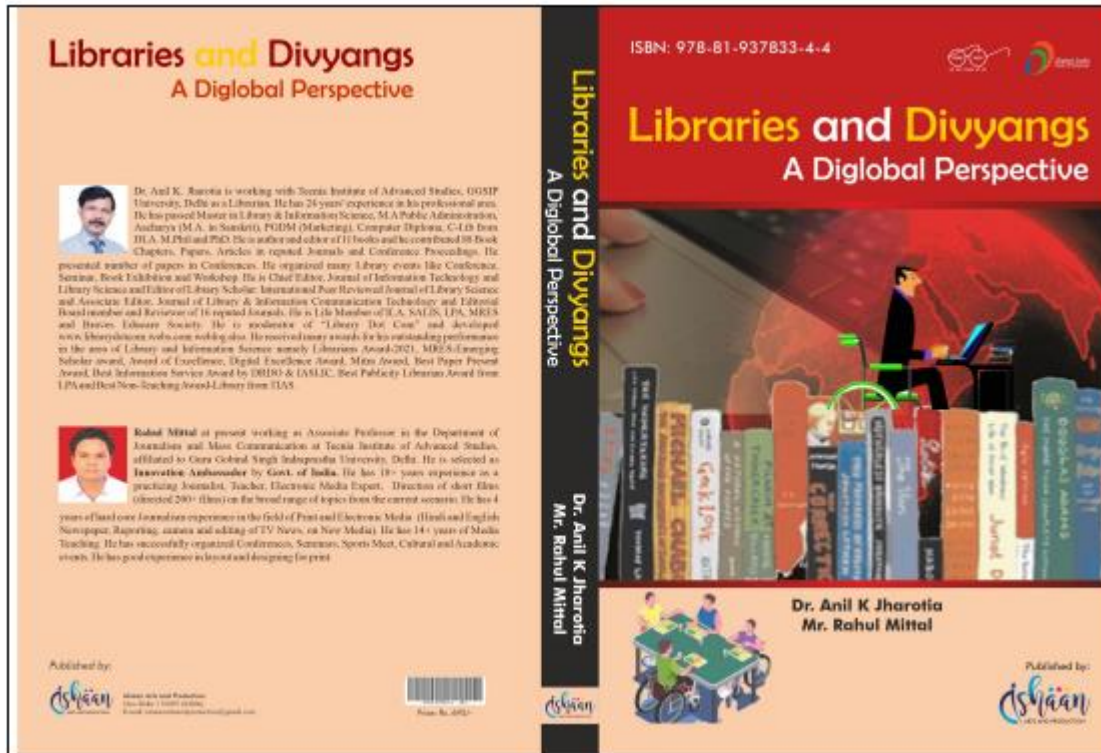
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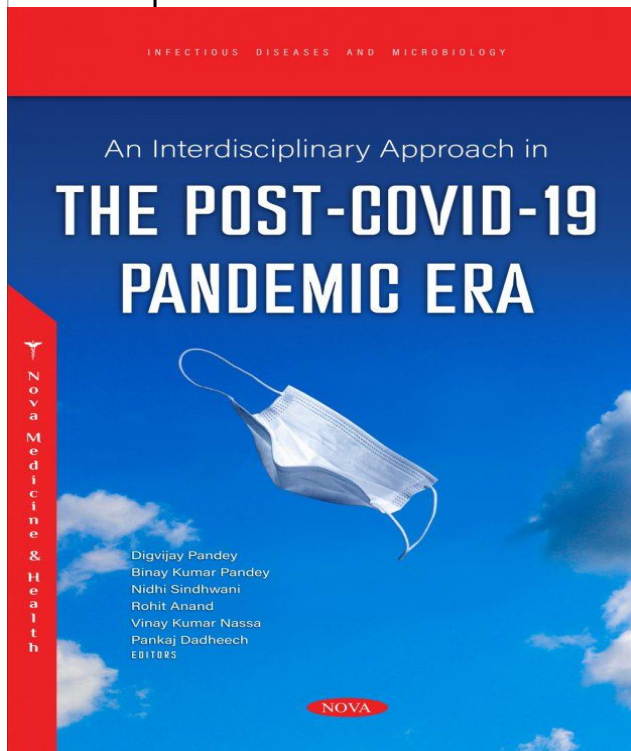


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Chapter 3
Impact of COVID-19 on Various Sectors

Anjali Ahuja^{1*}, Shikha Patheja² and Nidhi Sindhwani³

¹Research, DCEI/ST, Madhya Pradesh, India
²Research, PTCI, Jabalpur, India
³MIT, Amity University, Noida, India

Abstract

COVID-19 is a disease that belongs to the SARS COV-2 family and is highly infectious. Complete lockdown is the most common strategy employed by affected countries. Increased COVID-19 infections have affected people's health and daily lives and various sectors of the country. This chapter aims to explain the impact of COVID-19 on the various sectors. We examined ten various sectors in this study: financial institutions, agricultural and supply chains, tourism, and hospitality, FMCG, Pharmaceuticals, Education, Railways, Delhi rail services, Power, and Telecom.

Keywords: COVID-19, hospitality, FMCG, education, Telecom

3.1. Introduction

Since the dawn of time, humanity has faced many obstacles, but the issues raised by COVID-19 are unique, and the consequences of these challenges have been significant. The good news is that most of humanity has been wiped

* Corresponding Author's Email: anjali.ahj@gmail.com

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